VIVOTEK
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Release Note

Product Name:	< CC9390-HV >
Release Version:	< 1.2501.37.02b >
Date:	< 2026/07/06 >
Product Type	☒ Camera ☐ NVR ☐ Software

New Feature:

- N/A

Changed Feature:

- Upgrade SMART SD and add support for SanDisk Video VD QD131 (SDSDQAS5-256G/512G/1T00/1T50) and Video VD QD111 (SDSDQAS4-032G/064G/128G) MicroSD cards

Bugs Fixed:

- Fixed an issue where the camera's actual time and NVR recording time mismatch.

Relevant module and package information:

- Web API version 0328d
- VADP version 1.6.0.1
- Trend Micro pkg version 1.3g.a1.12.0_1.091
- VCA pkg version 7.14
- Genetec Protocol version v3.0.3.4
- Onvif version 24.12

Known Issue:

- N/A

Limitation:

- N/A

Important Notice:

- N/A

Release Version: <1.2501.37.01g>
Date: <2025/12/08>

New Feature:

- N/A

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Changed Feature:

- Support for up to 20 camera event
- Enhanced event integration with Genetec through standardized video analytic event
  - Missing detection → object removed
  - Loitering detection → loitering
  - Intrusion detection (true) → object entered
  - Intrusion detection (false) → object exited
  - Unattended object detection → object left
  - Line crossing detection → object crossed line
- Smart SD event integration with Genetec through custom event
  - SD card ejected
  - SD card error
- AI-Based tampering detection
- Administrators can now enable or disable user accounts directly on the camera, improving account-level access control and system security.
- Added support for removing DHCP/Fixed IP settings via configuration file.
- SmartSD will remount as read-only when either SpareBlockRate > 90% or Lifetime > 90% is reached, ensuring data integrity.
- Supports exporting application logs to a centralized syslog server for unified monitoring.
- Server status reports are now encrypted when exported to enhance data security.
- Includes query history in the audit log for improved traceability.
- Limits RTSP and SIP connections when the camera is in factory default mode to enhance security.

Bugs Fixed:

- Fixed an issue where the camera would display a "500 Internal Server Error" when the power supply was insufficient.
- Fixed an issue in the camera firmware with the bundle Genetec Protocol version before 2.2.5.1, which caused the camera to go offline from the Genetec Security Center unexpectedly.
- Fixed an issue that motion artifact appears on decoded H.264 RTSP streaming after the camera reboots.
- Fixed the camera's IP address will be set to 0.0.0.0, after adding Genetec.
- Fixed an issue that Smart Motion Detection angle becomes -999 after upgrading firmware.
- Fixed an issue where the camera's webpage did not respond after port forwarding a newly added camera in the NVR.

- Fixed an issue where the camera becomes inaccessible after working with Milestone via ONVIF for an extended period.
- Fixed an issue where the camera could disconnect from the third-party CMS when the CMS simultaneously sent a large number of audio-related requests.
- Fixed the issue where passwords containing unsupported special ASCII characters can still be set in the User settings, causing authentication issues during login.

Relevant module and package information:

- Web API version 0328d
- VADP version 1.6.0.1
- Trend Micro pkg version 1.3g.a1.12.0_1.091
- VCA pkg version 7.14
- Genetec Protocol version v3.0.3.4
- Onvif version 24.12

Known Issue:

- N/A

Limitation:

- N/A

Important Notice:

- Increased the file upload limit from 256MB to 512MB
  Please be informed that in firmware versions prior to FW 2403, the maximum upload file size was limited to 256MB. Starting from FW version 2403, this limit has been increased to 512MB. If you need to upload a firmware file or any other file larger than 256MB, please make sure your device is updated to FW 2403 or later before proceeding.

Release Version: <1.2403.37.01f>
Date: <2025/04/09>
New Feature:

- Support ONVIF Profile M.
- RTSP Encryption over TLS.
- Supported SNMP Traps:
  - Rebooting

  - Booted
  - Alive
  - Audio Detection
  - Shock Detection
  - Tampering Detection
  - Motion Detection
- SNMP MIB Extensions:
  - SD Card Usage:
    - SD Card Mount Status
    - SD Card Total Size
    - SD Card Free Space
    - SD Card Life Expectancy
  - Video Information:
    - Video Resolution
    - Video Codec
  - Health Monitoring:
    - CPU Utilization
    - RAM Usage
    - Configuration Changes (Time of last modification)
    - Recording Status (Indicates whether recording is active)
- Event Actions improvement:
  - Support for HTTP and HTTPS servers
  - GET and POST methods supported

- Transitioned from the legacy Camera web interface to an enhanced version, now supporting H.265 and AAC playback over secure HTTPS connections.
- Extended the Camera Event action to include support for HTTPS connections, in addition to the existing HTTP support.

Changed Feature:

- Added ClearHDR option in WDR settings to reduce double images or enhance details.
- Support RealSight Engine :
  - Object based: Deblur, Smart IR III, WDR
  - Scene based: White Balance, Exposure Control
- Default maximum number of groups for media profile
- Increased the file upload limit from 256MB to 512MB.

- Removal of G.726 Support in Camera Web Audio.
- Removal of support for displaying the red box indicating motion detection on the Motion Detection page when using an HTTPS connection.
- Enhanced the viewing window to support streaming capabilities.

Bugs Fixed:

- Fixed an issue where missing newline characters in the certificate would result in an "Invalid public key" status after upload.
- Fixed an issue where Dynamic Text Overlay did not display special or non-ASCII characters correctly on the OSD.
- Fixed an issue that the camera switches between day and night modes at night after a firmware update.
- Fixed an issue where the camera could randomly reboot multiple times per month.

Relevant module and package information:

- Web API version 0327d
- VADP version 1.6.0.1
- Trend Micro pkg version 1.3g.a1.10.0
- VCA pkg version 7.13.7.3-3g
- Genetec Protocol version v3.0.2.12
- Onvif version 24.06

Known Issue:

- N/A

Limitation:

- N/A

Important Notice:

- N/A

Release Version: <1.2401.37.01j>
Date: <2024/09/24>
New Feature:

- N/A

Changed Feature:
- N/A

Bugs Fixed:
- Fixed CVE-2024-6387, An unauthenticated code execution vulnerability in OpenSSH.

Relevant module and package information:
- Web API version 0325d
- VADP version 1.5.1.2
- Trend Micro pkg version 1.3g.a1.10.0
- VCA pkg version 7.11.6.5-3g
- Genetec Protocol version v3.0.2.1
- Onvif version 23.12

Known Issue:
- N/A

Limitation:
- N/A

Important Notice:
- N/A

Release Version: <1.2401.37.01f>
Date: <2024/07/10>
New Feature:
- First Release.

Changed Feature:
- N/A

Bugs Fixed:
- N/A

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Relevant module and package information:

- Web API version 0325d
- VADP version 1.5.1.2
- Trend Micro pkg version 1.3g.a1.10.0
- VCA pkg version 7.11.6.3-3g
- Genetec Protocol version v3.0.2.0
- Onvif version 23.12

Known Issue:

- N/A

Limitation:

- N/A

Important Notice:

- N/A